



America

CERTIFICATE

The Certification Body of
TÜV SÜD AMERICA INC.

hereby certifies that

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706

(All facilities listed on Appendix)

has implemented a Quality Management System
in accordance with:

ISO 9001:2015

The scope of this Quality Management System includes:

**Design, Development, Manufacturing
Operations, Sales, Services and Support for
Networking, Data Center, Communications,
Video, Collaboration and Security Products,
Solutions and Services**

Certificate Expiry Date: February 19, 2021

Certificate Registration No: 951 00 0875

Effective Date: January 29, 2018



Mark Alpert
Mark Alpert
Vice President, Business Assurance





America

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1,3	North America		3	North America
3	Canada: Calgary, Alberta		3	US: Oakland Park, FL (Fort Lauderdale)
3	Canada: Edmonton, Alberta		3	US: Oklahoma City, OK
3	Canada: Halifax, Nova Scotia		3	US: Omaha, NE
1	Canada: London, Ontario		3	US: Orlando, FL
1,2,3,4	Canada: Kanata, Ontario		3,4	US: Overland Park, KS
3	Canada: Montreal, Quebec		1	US: Pasadena, CA
3	Canada: Quebec		3	US: Pewaukee, WI
3	Canada: Ottawa		3,4	US: Phoenix, AZ
1,3,4	Canada: Toronto, Ontario		3	US: Pittsburgh, PA
1,3	Canada: Vancouver, British Columbia		3	US: Pittsford, NY
3	Canada: Winnipeg, Manitoba		3,4	US: Pleasanton, CA
3,4	Costa Rica: San Jose		3	US: Rancho Cordova, CA
3	Dominican Republic: Santo Domingo		3	US: Reno, NV
2,3,4	Mexico: Guadalajara	1,2,3,4	3	US: Research Triangle Park, NC
3,4	Mexico: Mexico City	1,2,3,4	3	US: Richardson, TX
2	Mexico: Juarez	1,2,3	3	US: Richfield, OH
3,4	Mexico: San Pedro Garza Garcia	3	3	US: Richmond, VA
3	Panama: Panama City	3	3	US: Ridgeland, MS (Jackson, MS)
3	Puerto Rico: San Juan	3,4	3,4	US: Rosemount, IL (Chicago, IL)
3	US: Albany, NY	3,4	3,4	US: Saint Petersburg, FL
3	US: Albuquerque, NM	1,3	3	US: Salt Lake City, UT
3	US: Anchorage, AK	3	3	US: San Antonio, TX
1,2,3	US: Allentown, PA	3	3	US: San Diego, CA
1	US: Alpharetta, GA	1,3	3	US: San Francisco, CA
3	US: Atlanta, GA	1,2,3,4	3	US: San Jose, CA
1,2,3,4	US: Austin, TX	1,3	3	US: Seattle, WA
3	US: Baton Rouge, LA	3	3	US: Southfield, MI
3,4	US: Bellevue, WA	3	3	US: Spokane, WA
3	US: Bentonville, AR	3	3	US: Tallahassee, FL
3	US: Birmingham, AL	3,4	3,4	US: Washington, DC
3	US: Bloomington, IL	3	3	US: West Des Moines, IA
3	US: Bloomington, MN	3	3	US: Woodcliff Lake, NJ
3	US: Boise, ID			Asia
3	US: Boston, MA	1	3	Armenia: Yerevan
1,3,4	US: Boulder, CO	1	3	Azerbaijan: Baku
1,2,3,4	US: Boxborough, MA	3	3	Bahrain: Al Manamah
3	US: Camp Hill, PA	3	3	Bangladesh: Dhaka
1	US: Carlsbad, CA	1,2,3,4	3	China: Beijing
3	US: Carmel, IN	3	3	China: Chengdu
3	US: Charlotte, NC	3	3	China: Chongqing
3	US: Chesterfield, MO	4	3	China: Dalian
3	US: Clovis, CA (Fresno, CA)	3	3	China: Fuzhou
3	US: Colorado Springs, CO	3,4	3,4	China: Guangzhou
1,3,4	US: Columbia, MD	3	3	China: Hangzhou
3	US: Columbia, SC	3	3	China: Nanjing
3	US: Cordova, TN	1,2,3,4	3	China: Shanghai
1,2,3,4	US: Costa Mesa, CA	2,3	3	China: Shenzhen
1,3,4	US: Denver, CO	1,2,3,4	3	China: Hong Kong
3	US: Dublin, Ohio	3	3	China: Wuhan
3,4	US: Englewood, CO	3	3	China: Xi'an
3	US: Farmington, CT	1,2,3,4	3	India: Bangalore
3	US: Franklin, TN (Nashville, TN)	3	3	India: Calcutta
3	US: Glendale, CA	1,3	3	India: Chennai
3	US: Grand Rapids, MI	3	3	India: Hyderabad
3	US: Greensboro, NC	3,4	3,4	India: Mumbai
1,3,4	US: Herndon, VA	3,4	3,4	India: Gurgaon
3	US: Honolulu, HI	1,3,4	3,4	India: Pune
1,2,3,4	US: Houston, TX	3,4	3,4	Indonesia: Jakarta
3	US: Irvine, CA	1	3	Israel: Jerusalem
3	US: Irving, TX	1,3,4	3,4	Israel: South Netanya
1,3,4	US: Iselin, NJ	3	3	Japan: Fukuoka
3	US: Jacksonville, FL	3	3	Japan: Nagoya
3	US: Knoxville, TN	3,4	3,4	Japan: Osaka
1,3	US: Lake Oswego, OR	3	3	Japan: Sapporo
3	US: Las Vegas, NV	3	3	Japan: Sendai
1,2,3,4	US: Lawrenceville, GA	2,3,4	3,4	Japan: Tokyo
3	US: Louisville, KY	3	3	Jordan: Amman
3	US: Madison, WI	3	3	Kazakhstan: Almaty
3	US: Mason, OH (Cincinnati, OH)	3	3	Kuwait: Kuwait City
3	US: Malvern, PA	3	3	Lebanon: Beirut
3	US: Melville, NY	2,3	3,4	Malaysia: Bayan Lepas
3,4	US: Miami, FL	3,4	3,4	Malaysia: Kuala Lumpur
3,4	US: Moorestown, NJ	3	3	Pakistan: Islamabad
1,3,4	US: New York, NY	3	3	Pakistan: Karachi
3	US: Norwalk, CT			
3	US: Norwalk, CT			

<http://www.tuvamerica.com/cisco/9001/>

http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html

Appendix 1 – Certificate 951 00 0875

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	Asia				Europe
3	Oman: Muscat			3	Belarus: Minsk
3,4	Philippines: Makati			1,2,3,4	Belgium: Kortrijk
3,4	Qatar: Doha			3	Bosnia and Herzegovina: Sarajevo
3,4	Russia: Moscow			3	Bulgaria: Sofia
3	Russia: Novosibirsk			3	Croatia: Zagreb
3	Russia: Saint Petersburg			1,3,4	Czech Republic: Prague
3	Saudi Arabia: Dhahran			3	Denmark: Aabyhoj
3	Saudi Arabia: Jeddah			3	Denmark: Copenhagen
3,4	Saudi Arabia: Riyadh			3	Finland: Espoo
1,2,3,4	Singapore: Singapore			3	France: Mougins
3	South Korea: Daejeon			3	France: Cesson Sevigne
3	South Korea: Pusan			1,3,4	France: Issy les Moulineaux
3,4	South Korea: Seoul			3	France: Lyon
3	Sri Lanka: Colombo			3	France: Strasbourg
2,3	Taiwan: Taipei			3	France: Toulouse
2,3,4	Thailand: Bangkok			3	Germany: Berlin
3	Turkey: Ankara			3	Germany: Bonn
3,4	Turkey: Istanbul			3,4	Germany: Dusseldorf
3,4	United Arab Emirates: Dubai			3,4	Germany: Eschborn
3	Vietnam: Hanoi			1,3	Germany: Munich
3	Vietnam: Ho Chi Minh City			3	Germany: Hamburg
	Australia/New Zealand			1	Germany: Kassel
3	Australia: Adelaide			3	Germany: Mannheim
3	Australia: Brisbane			1	Germany: Nuremberg
3,4	Australia: Canberra			3	Germany: Ratingen
3,4	Australia: Melbourne			3	Germany: Stuttgart
3,4	Australia: North Sydney			3	Greece: Athens
3	Australia: Perth			3,4	Hungary: Budapest
1,2,3,4	Australia: St. Leonards			3	Iceland: Reykjavik
3	New Zealand: Auckland			3,4	Ireland: Dublin
3	New Zealand: Wellington			1,3	Ireland: Galway
	South America			3,4	Italy: Rome
3,4	Argentina: Buenos Aires			1,2,3,4	Italy: Vimercate
3	Brazil: Brasilia			3	Latvia: Riga
3,4	Brazil: Rio De Janeiro			3	Lithuania: Vilnius
2,3,4	Brazil: Sao Paulo			3	Luxembourg: Luxembourg
3,4	Chile: Santiago			3	Macedonia, Republic of: Skopje
3,4	Columbia: Bogota			1,2,3,4	Netherlands: Amsterdam
3	Columbia: Medellin			1,2,3,4	Norway: Oslo
3	Ecuador: Quito			3,4	Poland: Warsaw
3	Peru: Lima			2,3,4	Poland: Krakow
3	Venezuela: Caracas			3,4	Portugal: Lisbon
	Africa			3	Romania: Bucharest
3	Algeria: Algiers			3	Serbia: Belgrade
3,4	Egypt: Cairo			3	Slovakia: Bratislava
3	Senegal: Dakar			3	Slovenia: Ljubljana
3	Kenya: Nairobi			3,4	Spain: Barcelona
3	Mauritius: Quatre-Bornes			3,4	Spain: Madrid
3	Morocco: Casablanca			3	Sweden: Goteborg
3	Nigeria: Lagos			1,3,4	Sweden: Stockholm
3	South Africa: Cape Town			3	Switzerland: Bern
3,4	South Africa: Johannesburg			1,3,4	Switzerland: Zurich
3	Tunisia: Tunis			3	Switzerland: Rolle
	Europe			1	Switzerland: Ecublens
3	Austria: Salzburg			3,4	Ukraine: Kiev
3,4	Austria: Vienna			1,3	United Kingdom: Chandlers Ford
1,2,3,4	Belgium: Diegem			3	United Kingdom: Edinburgh
				1,2,3,4	United Kingdom: Feltham
				1,3,4	United Kingdom: Glasgow
				1,3,4	United Kingdom: London
				3,4	United Kingdom: Manchester
				1,3,4	United Kingdom: Reading
				1	United Kingdom: Staines
				1,3	United Kingdom: Swindon
				1	United Kingdom: Uxbridge
				4	United Kingdom: Watford

Scope Activities - 1=Design and Development 2=Manufacturing 3=Sales 4=Services and Support

<http://www.tuvamerica.com/cisco/9001/>

http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html

Appendix 2 – Certificate 951 00 0875